


COLLECTIONS DIGITALTRIP INTERNATIONAL PROGRAM PROGRAM

Sept 14th - MONDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES

OPENING  **Pablo Salamone**
President, CMS Group (AR)

MASTERCLASS
AFTER THE BIG BANG!
A New tomorrow is born for the global financial industry


 **Keynote Speaker**
Brett King
Author and International Speaker (US)

Sept 15th - TUESDAY


LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES


Host
Paola Ortega Andrade,
International Development
Manager, CMS Group


PANEL + Q&A (English + Translation POR / ESP)
WHAT DO BANKS OF THE FUTURE NEED?
The winner strategy of digital transformation

Moderation:
 **Victor Loyola**
co CEO & Founder,
Consigna+ (BR)

 **Ignacio Carballo**
Fintech Postgraduate
Director, Universidad
Católica Argentina (AR)

 **Pedro Conrade**
Founder, Neon (BR)

 **Wei Chi Chen**
Partner - Financial Services
Business Transformation
& Innovation, EY (BR)

 **Eriberto Garcia
Contreras**
VP Product, Bnext (ES)


Sept 16th - WEDNESDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES

Host
Paola Ortega Andrade,
International Development
Manager, CMS Group

PANEL + Q&A (English + Translation POR / ESP)
THE CUSTOMER LIFE VALUE:
A new credit customer asking for an amazing Experience

Moderation:
 **Martin Porta**
Director, Naranja (AR)

 **David Saenz**
Socio, Indigo Value
Analysis (PE)

 **Alfredo Redondo**
CEO, Altitude (ES)

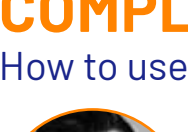
 **Daniel Melo**
Senior Principal
Consultant Risk and
Regulatory - FICO (ES)


Sept 17th - THURSDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES

Host
Paola Ortega Andrade,
International Development
Manager, CMS Group

PANEL + Q&A (English + Translation POR / ESP)
COMPLIANCE VS PERFORMANCE:
How to use the culture of rules to generate results

Moderation:
 **Adam Wood**
CEO, CertifiedBy (AU)

 **Diego Cabezuela**
President, World
Compliance
Association (ES)

 **Cesar Calomino**
General Manager Mexico
& Central America,
Equifax (CR)


 **Rozanne Andersen**
Vice President, Chief
Compliance Officer,
Ontario Systems
LLC (US)


Sept 18th - FRIDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES


Host
Pablo Salamone
President, CMS Group (AR)

PANEL + Q&A
NPL AFTER CORONA CRISIS!
How to keep portfolio's health under expected losses and new opportunities

Moderation:
 **Hernán L. Magariños**
Senior Advisor,
Alantra (US)

 **Rafael Gonzalo**
Managing Director,
Link Financial Group (UK)

 **Santiago de Lafuente**
Latin America Senior
Advisor, Apollo Global
Management LLC (US)

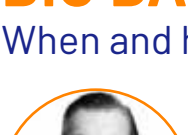
 **Bryan Szemenyei**
President of Canaccede
Financial Group (CA)

Sept 21st - MONDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES


Host
Paola Ortega Andrade,
International Development
Manager, CMS Group


PANEL + Q&A
BIG DATA & ANALYTICS FOR COLLECTORS:
When and how data starts generating results?

Moderation:
 **Gustavo Vercinsky**
Director, Addaltica (AR)

 **Stephen Sheather**
Owner, SCORE
Statistical Consulting (CA)

 **Antonio Rios**
Managing Director,
EQUIFAX (ES)

 **José Manuel Aguirre**
Director, ANIS Aguirre
of Artificial Intelligence (ES)

 **Rafael Gregório**
Head of Analytics,
Banco do Brasil (BR)


Sept 22nd - TUESDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES

Host
Paola Ortega Andrade,
International Development
Manager, CMS Group

PANEL + Q&A
COLLECTORS LEARNINGS FROM COVID 19:
How to quickly react to drastic changes and continue transformation of your clients?

Moderation:
 **Pablo Salamone**
President, CMS Group (AR)

 **Mikael Ericson**
CEO, INTRUM (SE)

 **Shaun Duncan**
CEO, TCM Group
International (UK)


 **Mark Neeb**
CEO, ACA
International (US)

Sept 23rd - WEDNESDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES


Host
Paola Ortega Andrade,
International Development
Manager, CMS Group

PANEL + Q&A
DIGITAL TRANSFORMATION & CRISIS:
How to accelerate when the world hit the break?

Moderation:
 **Foderico Ferrari**
VP, M0&PC Business
Solutions (AR)

 **Olivier Devaux**
Head de Novos Negócios,
Serasa Experian (BR)

 **Sebastian Olivera**
Country Manager
Spain, TaxScouts (ES)


 **Antonio Patrus**
CFO, Bossa Nova
Investimentos (BR)

Sept 24th - THURSDAY

LIVE
11h - 12.30h
AR BR UR CL
9h - 10.30h
MX CO EC PE
15h - 16.30h | 16h - 17.30h
UK POR ES

Host
Paola Ortega Andrade,
International Development
Manager, CMS Group

PANEL + Q&A
DIGITAL COLLECTIONS:
The turning point of a market in complete transformation

Moderation:
 **Marcelo Marcilio**
Collections & Recoveries,
Banco Bradesco (BR)

 **Roberto Gois**
Head de Novos Negócios,
Acordo Certo (BR)

 **Jeff Hoberman**
Expert (US)

 **Juanjo Fernández**
Managing Director,
Kineox (ES)


 **Cristian Sulzer**
Managing Director,
Equipax (MX)

Sept 25th - FRIDAY

LIVE
10h - 11.30h
AR BR UR CL
8h - 9.30h
MX CO EC PE
14h - 15.30h | 15h - 16.30h
UK POR ES

Host
Pablo Salamone
President, CMS Group (AR)

MASTERCLASS
CRISIS AS AN OPPORTUNITY
How to manage stress and make your business grow!

 **Keynote Speaker**
Jon Goldman
CEO, The Turning Point (IL)